

Viking Academy Trust



Online Safety Policy 23-24

Approved by the Trust: Term 5 2021

Reviewed annually

This policy will be reviewed **at least** annually. It will also be revised following any changes to technology use, online safety concerns and/or updates to national and local guidance or procedures.

Last review date: Term 1 2023

Signed

A handwritten signature in black ink, appearing to read 'A Robb', is written over a faint rectangular stamp.

Chair of Trust

Online Safety Policy

The Viking Academy Trust

Empowering Children Through Education: One Childhood One Chance

Schools in the Viking Academy Trust (VAT)

Chilton Primary School
Ramsgate Arts Primary School
Upton Junior School

This **Online Safety Policy** is specific to Ramsgate Arts Primary School

Key Details

Designated Safeguarding Lead: Nick Budge, Head of School and Victoria Elliott
Named governor with lead responsibility: Joanna Brand (LAB & Trust)

1. Policy Aims and Scope

- This policy has been written by Ramsgate Arts Primary School involving staff, pupils and parents/carers, building on Kent County Councils Education Safeguarding Services policy template, with specialist advice and input as required. It takes into account the DfE statutory guidance '[Keeping Children Safe in Education](#)', [Early Years and Foundation Stage](#), '[Working Together to Safeguard Children](#)' and our local Safeguarding Children Multi-agency Partnership procedures.
 - [Home - Kent Safeguarding Children Multi-Agency Partnership \(kscmp.org.uk\)](http://kscmp.org.uk)
 - [Safeguarding Children - The Education People](#)
- We recognise that online safety is an essential part of safeguarding and acknowledge our duty to ensure that all pupils and staff are protected from potential harmful and inappropriate online material and/or behaviour. This policy sets out our whole school approach to online safety which will empower, protect and educate our pupils and staff in their use of technology and establishes the mechanisms in place to identify, intervene in, and escalate any concerns where appropriate.
- Ramsgate Arts Primary School understands that breadth of issues classified within online safety is considerable, but can be categorised into four areas of risk:
 - **content:** being exposed to illegal, inappropriate or harmful content, for example: pornography, fake news, racism, misogyny, self-harm, suicide, anti-Semitism, radicalisation and extremism.
 - **contact:** being subjected to harmful online interaction with other users; for example: peer to peer pressure, commercial advertising and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes.



- **conduct:** personal online behaviour that increases the likelihood of, or causes, harm; for example, making, sending and receiving explicit images, for example, consensual and non-consensual sharing of nudes and semi-nudes and/or pornography, sharing other explicit images and online bullying.
 - **commerce:** risks such as online gambling, inappropriate advertising, phishing and or financial scams.
- Ramsgate Arts Primary School recognises that children are at risk of abuse online as well as face to face. In many cases abuse will take place concurrently via online channels and in daily life. Children can also abuse other children online.
 - This policy applies to pupils parents/carers and all staff, including the governing body, leadership team, teachers, support staff, external contractors, visitors, volunteers and other individuals who work for, or provide services on behalf of the school (collectively referred to as “staff” in this policy).
 - Ramsgate Arts Primary School identifies that the internet and technology, including computers, tablets, mobile phones, smart watches, games consoles and social media, is an important part of everyday life, and presents positive and exciting opportunities, as well as challenges and risks. This policy applies to all access to and use of technology, both on and off-site.
 - Staff Ramsgate Arts Primary School recognise that children may not feel ready or know how to tell someone that they are being abused, exploited, or neglected online, and/or they may not recognise their experiences as being abusive or harmful. This should not prevent staff from having professional curiosity and speaking to a DSL if they have any online safety concerns about a child.
 - This policy links with several other policies, practices and action plans, including but not limited to:
 - Anti-bullying policy
 - Acceptable Use Policies (AUP)
 - Code of conduct
 - Behaviour policy
 - Child protection policy
 - Confidentiality policy
 - Curriculum policies, such as: Computing, Personal Social and Health Education (PSHE), Citizenship and Relationships and Sex Education (RSE)
 - Data protection
 - Data/information security
 - Image use
 - Mobile and smart technology
 - Social media

2. Responding to Emerging Risks

- Ramsgate Arts Primary School recognises that the internet is a constantly changing environment with new apps, devices, websites and material emerging at a rapid pace.

- We will:
 - carry out an annual review of our online safety approaches which will be supported by an annual risk assessment which considers and reflects the specific risks our pupils face.
 - regularly review the methods used to identify, assess and minimise online risks.
 - examine emerging technologies for educational benefit and undertake appropriate risk assessments before their use is permitted.
 - ensure that appropriate filtering and monitoring is in place and take all reasonable precautions to ensure that internet access is appropriate.
 - recognise that due to the global and connected nature of the internet, it is not possible to guarantee that unsuitable material cannot be accessed via our systems, and as such identify clear procedures to follow if breaches or concerns arise.

3. Policy monitoring and review

- Technology evolves and changes rapidly. Ramsgate Arts Primary School will review this policy at least annually. The policy will be revised following any national or local policy updates, any local concerns and/or any changes to our technical infrastructure.
- We will regularly monitor internet use taking place via our provided devices and systems and evaluate online safety mechanisms to ensure that this policy is consistently applied. Any issues identified will be incorporated into our action planning.
- To ensure they have oversight of online safety, the Executive Headteacher will be informed of online safety concerns, as appropriate.
- The named governor for safeguarding will report on online safety practice and incidents, including outcomes, on a regular basis to the wider governing body.
- All members of the community will be made aware of how our school will monitor policy compliance: AUPs, classroom practice and management, regular staff training and updates.

4. Roles and Responsibilities

- The governing body have a strategic leadership responsibility for our school's online safeguarding arrangements; they will ensure that they comply with their duties under legislation and will ensure the policies, procedures and training in our school is effective and comply with the law at all times. Nick Budge Head of School, will ensure that the online safety policies and procedures, adopted by our governing bodies and proprietors, are understood, and followed by all staff.
- The Designated Safeguarding Lead (DSL) (Nick Budge, Head of School and Vicki Elliott DSL and Well Being Lead) have overall responsibility for the day-to-day oversight of safeguarding and child protection systems, including online safety and understanding the filtering and monitoring systems and processes in place. Whilst the activities of the DSL may be delegated to the deputies, the ultimate lead responsibility for online safety remains with the DSL and this responsibility will not be delegated.

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- Whilst the DSL is recognised as holding overall lead responsibility for online safety, however Ramsgate Arts Primary School recognises that all members of the community have important roles and responsibilities to play with regards to online safety.

4.1 Leadership and management

- The leadership and management team will:
 - Create a whole school culture that incorporates online safety throughout.
 - Ensure that online safety is viewed as a safeguarding issue and that practice is in line with national and local recommendations and requirements.
 - Implement appropriate and up-to-date policies which address the acceptable use of technology, child-on-child abuse, use of social media and mobile technology.
 - Work with the DSL, LGfL and IT Staff to ensure that suitable and appropriate filtering and monitoring systems are in place but hold overall responsibility for procuring our filtering and monitoring systems, documenting decisions on what is blocked or allowed and why, reviewing the effectiveness of our provision and overseeing any reports.
 - Support the DSL and any deputies by ensuring they have enough time and resources to carry out their responsibilities.
 - Ensure robust reporting channels are in place regarding online safety concerns.
 - Undertake appropriate risk assessments regarding the safe use of technology on site.
 - Audit and evaluate online safety practice to identify strengths and areas for improvement. Ensure that staff, pupils and parents/carers are proactively engaged in activities which promote online safety.
 - Support staff to ensure that online safety is embedded within a progressive whole school curriculum which enables all pupils to develop an appropriate understanding of online safety.

4.2 The Designated Safeguarding Lead (DSL):

- The leadership and management team will:
 - Act as a named point of contact on all online safeguarding issues.
 - Liaise with other members of staff, such as support staff, IT staff, central staff and the SENCO on matters of online safety as appropriate.
 - Ensure referrals are made to relevant external partner agencies, as appropriate.
 - Work alongside deputy DSLs to ensure online safety is recognised as part of our safeguarding responsibilities, and that a coordinated whole school approach is implemented.
 - Taking lead responsibility for overseeing and acting on any concerns identified by our filtering and monitoring systems.
 - Access regular and appropriate training and support to ensure they understand the unique risks associated with online safety and have the relevant and up-to-date knowledge required to keep **pupils** safe online, including the additional risks that **pupils** with Special Educational Needs and Disabilities (SEND) face online.
 - Ensure all members of staff receive regular, up-to-date and appropriate online safety training and information as part of their induction and child protection training.
 - Keep up to date with current research, legislation and trends regarding online safety and communicate this with the community, as appropriate.

- Work with staff to coordinate participation in local and national events to promote positive online behaviour, such as Safer Internet Day.
- Ensure that online safety is promoted to parents/carers and the wider community through a variety of channels and approaches.
- Maintain records of online safety concerns as well as actions taken, as part of the schools safeguarding recording mechanisms.
- Monitor online safety incidents to identify gaps and trends and use this data to update the education response and school policies and procedures.
- Report online safety concerns, as appropriate, to the senior leadership team and Governing Body.
- Work with the leadership team to review and update online safety policies on a regular basis (at least annually) with stakeholder input.
- Meet regularly (three times per year) with the governor with a lead responsibility for safeguarding.
- Meet at least once a term as a Senior Leadership Team to discuss safeguarding, including online safety

4.3 Members of staff

- It is the responsibility of all members of staff to:
 - Contribute to the development of our online safety policies.
 - Read and adhere to our online safety policy and acceptable use of technology policies.
 - Take responsibility for the security of IT systems and the electronic data they use or have access to.
 - Model good practice when using technology with pupils
 - Maintain a professional level of conduct in their personal use of technology, both on and off site.
 - Embed online safety education in curriculum delivery wherever possible.
 - Have an awareness of a range of online safety issues and how they may be experienced by the pupils in their care.
 - Identify online safety concerns and take appropriate action by following our safeguarding policies and procedures.
 - Know when and how to escalate online safety issues, including reporting to the DSL and signposting pupils and parents/carers to appropriate support, internally and externally.
 - Take personal responsibility for professional development in this area.

4.4 IT Staff

- It is the responsibility of IT staff who are managing our technical environment to:
 - Provide technical support and perspective to the DSL and leadership team in the development and implementation of our online safety policies and procedures, including appropriate filtering and monitoring systems.
 - Support the leadership team and DSL to procure systems, identify risk, carry out reviews and carry out checks to our filtering and monitoring systems.
 - Whilst responsibility for the procurement and implementation of appropriate filtering and monitoring is held by the leadership team and responsibility for

acting on safeguarding concerns is led by the DSL; technical staff will ensure appropriate technical support and access to our filtering and monitoring systems is given to the DSL to enable them to take appropriate safeguarding action when required.

- Implement appropriate security measures including as directed by the leadership team to ensure that the schools IT infrastructure is secure and not open to misuse or malicious attack, whilst allowing learning opportunities to be maximised.

4.5 Pupils

- It is the responsibility of pupils (at a level that is appropriate to their individual age and ability) to:
 - Engage in age/ability appropriate online safety education.
 - Contribute to the development of online safety policies.
 - Read and adhere to the acceptable use of technology and behaviour policies.
 - Respect the feelings and rights of others, on and offline.
 - Take an appropriate level of responsibility for keeping themselves and others safe online.
 - Seek help from a trusted adult, if they are concerned about anything, they or others experience online.

4.6 Parents/carers

- It is the responsibility of parents and carers to:
 - Read our Acceptable Use of technology policies and encourage their child(ren) to adhere to them.
 - Support our online safety approaches by discussing online safety issues with their child(ren) and reinforcing appropriate and safe online behaviours at home.
 - Role model safe and appropriate use of technology and social media and abide by the acceptable use of technology policy
 - Seek help and support from the school or other appropriate agencies if they or their child(ren) encounter online issues.
 - Contribute to the development of our online safety policies.
 - Use our systems, such as learning platforms and other IT resources, safely and appropriately.
 - Take responsibility for their own awareness in relation to the risks and opportunities posed by the new and emerging technologies that their child(ren) access and use at home.

5. Education and Engagement Approaches

5.1 Education and engagement with pupils

- Ramsgate Arts Primary School will establish and embed a whole school culture and will empower our pupils to acquire the knowledge needed to use the technology in a safe, considered and respectful way, and develop their resilience so they can manage and respond to

online risks.

- We and will raise awareness and promote safe and responsible internet use amongst pupils by:
 - ensuring our curriculum and whole school approach is developed in line with the UK Council for Internet Safety (UKCIS) '[Education for a Connected World Framework](#)' and DfE '[Teaching online safety in school](#)' guidance.
 - ensuring online safety is addressed in Relationships Education, Relationships and Sex Education, Health Education, Citizenship and Computing programmes of study.
 - reinforcing online safety principles in other curriculum subjects and whenever technology or the internet is used on site.
 - implementing appropriate peer education approaches. (e.g. through Peer Mediators, the IT Gang and cross phase learning opportunities during Healthy Relationships / PSHE focused weeks)
 - creating a safe environment in which all pupils feel comfortable to say what they feel, without fear of getting into trouble and/or being judged for talking about something which happened to them online.
 - involving the DSL as part of planning for online safety lessons or activities, so they can advise on any known safeguarding cases, and ensure support is in place for any pupils who may be impacted by the content.
 - making informed decisions to ensure that any educational resources used are appropriate for our pupils
 - using external visitors, where appropriate, to complement and support our internal online safety education approaches.
 - providing online safety education as part of the transition programme across the key stages and when moving between establishments.
 - rewarding positive use of technology (through Healthy Relationships weeks, use of behaviour policy for reward and recognition)

- Ramsgate Arts Primary School will support pupils to understand and follow our Acceptable Use policies in a way which suits their age and ability by:
 - sharing our acceptable use policies with them in accessible and appropriate ways.
 - displaying acceptable use posters in all rooms with internet access.
 - informing pupils that network and internet use will be monitored for safety and security purposes, and in accordance with legislation.
 - seeking pupils voice when writing and developing online safety policies and practices, including curriculum development and implementation.

- Ramsgate Arts Primary School will ensure pupils develop the underpinning knowledge and behaviours needed to navigate the online world safely, in a way which suits their age and ability by:
 - ensuring age and/or ability appropriate education regarding safe and responsible use precedes internet access.
 - enabling them to understand what acceptable and unacceptable online behaviour looks like.
 - teaching pupils to evaluate what they see online and recognise techniques used for persuasion, so they can make effective judgements about if what they see is true, valid or acceptable.

- educating them in the effective use of the internet to research, including the skills of knowledge location, retrieval and evaluation.
- preparing them to identify possible online risks and make informed decisions about how to act and respond.
- ensuring they know how and when to seek support if they are concerned or upset by something they see or experience online.

5.2 Vulnerable pupils and those who are potentially at greater risk of harm

- Ramsgate Arts Primary School recognises that any pupils can be vulnerable online, and vulnerability can fluctuate depending on age, developmental stage and personal circumstances. However, there are some pupils, for example, looked after children, child who are care leavers, children who are adopted, children who are, or who are perceived to be, lesbian, gay, bi, or trans (LGBT), and those with special educational needs or disabilities (SEND), who may be more susceptible or may have less support in staying safe online.
- Ramsgate Arts Primary School will ensure that differentiated and appropriate online safety education, access and support is provided to all pupils who require additional or targeted education and/or support. [Education for a Connected World](#) outlines age specific curriculum material to support the adaptation of planning. Resources are also accessed via '[Vulnerable Children in a Digital World](#)' and '[Children's online activities, risks and safety](#)'. Other sources of advice, resources and guidance are listed at the end of this policy.
- Staff at Ramsgate Arts Primary School will seek input from specialist staff as appropriate, including the DSL, Deputies, SLT and SENCo to ensure that the policy and curriculum is appropriate to our community's needs.

5.3 Training and engagement with staff

- We will:
 - provide and discuss the online safety policy and procedures, including our acceptable use policy, with all members of staff, including governors as part of induction.
 - provide up-to-date and appropriate training for all staff, including governors which is integrated, aligned and considered as part of our overarching safeguarding approach. Training is delivered annually at the start of the year with regular training updates and CPD provided throughout the year. New 'in year' starters received the annual training when they commence employment.
 - ensure our training for governors equips them with the knowledge to provide strategic challenge to test and assure themselves that our online safety policies and procedures in place in are effective and support the delivery of a robust whole school approach.
 - ensure that online safety training provided to all staff is regularly updated. This is part of induction / annual training but is updated through CPD sessions throughout the year.
 - ensure our training covers the potential risks posed to pupils (content, contact and conduct) as well as our professional practice expectations.
 - build on existing expertise, by providing opportunities for staff to contribute to and shape our online safety approaches.

- ensure staff are aware that our IT systems are monitored, and that activity can be traced to individual users. Staff will be reminded to behave professionally and in accordance with our policies when accessing our systems and devices.
- ensure staff are aware that their online conduct, including personal use of social media, can have an impact on their professional role and reputation.
- highlight useful educational resources and tools which staff could use with pupils
- ensure all members of staff are aware of the procedures to follow regarding online safety concerns involving pupils colleagues or other members of the community.

5.4 Awareness and engagement with parents and carers

- Ramsgate Arts Primary School recognises that parents and carers have an essential role to play in enabling our pupils to become safe and responsible users of the internet and associated technologies.
- We will ensure parents and carers understand and are aware of:
 - the systems used at school to filter and monitor their child's online use through our AUP
 - what their children are being asked to do online, including the sites they will be asked to access and be clear who from the school (if anyone) their child is going to be interacting with online by information provided on weekly blogs / communication and our AUP.
- We will build a partnership approach and reinforce the importance of online safety through regular contact and communication with parents and carers by:
 - providing information and guidance on online safety in a variety of formats: Our website, newsletters, highlighting specific information sessions / advice available within the community and through communication at parental and community events.
 - drawing their attention to our online safety policy and expectations in our newsletters and other external communication
 - requesting parents and carers read online safety information as part of joining our community, for example, within our home school agreement.
 - requiring them to read our acceptable use of technology policies and discuss the implications with their children.

6. Safer Use of Technology

6.1 Classroom use

- Ramsgate Arts Primary School uses a wide range of technology. This includes access to:
 - Computers, laptops, tablets and other digital devices
 - Internet, which may include search engines and educational websites
 - Learning platforms, remote learning platform/tools and intranet
 - games-based technologies
 - Digital cameras and webcams
- All school owned devices will be used in accordance with our acceptable use of technology policies and with appropriate safety and security measures in place. Devices will never be used without permission from an adult and supervision.

- Members of staff will always evaluate websites, tools and apps fully before use in the classroom or recommending for use at home.
- The school will use appropriate search tools as identified following an informed risk assessment. E.g. [SWGfL Squiggle](#), [Dorling Kindersley Find Out](#). If Google is used as a search engine, specific search terminology is given to children and supervision is in place. Inappropriate search results are reported to the IT staff. If children access an inappropriate search result, they are taught to close the lid / press the home screen button on their device and report the result to a member of staff
- Use of video sharing platforms will be in accordance with our acceptable use of technology policies, following an informed risk assessment and with appropriate safety and security measures in place. This includes:
 - Access to Vimeo only through the VAT page and only by adults. Videos shared with parents will be password protected.
- We will ensure that the use of internet-derived materials by staff and pupils complies with copyright law and acknowledge the source of information.
- Supervision of internet access and technology use will be appropriate to pupils age and ability. This includes:
 - **Early Years Foundation Stage and Key Stage 1**
 - Access to the internet will be by adult demonstration, with occasional directly supervised access to specific and approved online materials, which supports the learning outcomes planned for the pupils age and ability.
 - **Key Stage 2**
 - Pupils will use age-appropriate search engines and online tools.
 - Pupils will be directed by the teacher to online materials and resources which support the learning outcomes planned for the pupils age and ability.

6.2 Managing internet access

- All users will read and agree and/or acknowledge our acceptable use policy, appropriate to their age, understanding and role, before being given access to our computer system, IT resources or the internet.
- We will maintain a record of users who are granted access to our devices and systems.

6.3 Managing personal data online

- Personal data will be recorded, processed, transferred and made available online in accordance with UK General Data Protection Regulations (UK GDPR) and Data Protection legislation.
 - Full information can be found in our information security policy

6.4 Information security and access management



- We take appropriate steps to ensure necessary security protection procedures are in place, in order to safeguard our systems, staff and pupils.
 - Virus protection being updated regularly.
 - Encryption for personal data sent over the Internet or taken off site (such as via portable media storage) or access via appropriate secure remote access systems.
 - Not using portable media without specific permission; portable media will be checked by an anti-virus /malware scan before use.
 - Not downloading unapproved software to work devices or opening unfamiliar email attachments.
 - Preventing, as far as possible, access to websites or tools which could compromise our systems, including anonymous browsing and other filtering bypass tools.
 - Checking files held on our network, as required and when deemed necessary by leadership staff.
 - The appropriate use of user logins and passwords to access our network and user logins and passwords will be enforced for all users (except for those in the Early Years and Key Stage One).
 - All users are expected to log off or lock their screens/devices if systems are unattended.

- We will review the effectiveness of our security approaches and procedures periodically in order to keep up with evolving cyber-crime technologies.

6.4.1 Password policy

- All members of staff have their own unique username and private passwords to access our systems; members of staff are responsible for keeping their password private.
- From year 3, all pupils are provided with their own unique username and private passwords to access our systems; pupils are responsible for keeping their password private.
- We require all users to
 - use strong passwords for access into our system.
 - not share passwords or login information with others or leave passwords/login details where others can find them.
 - not to login as another user at any time.
 - lock access to devices/systems when not in use.

6.5 Managing the safety of our website

- We will ensure that information posted on our website meets the requirements as identified by the [DfE](#).
- We will ensure that our school website complies with guidelines for publications, including accessibility, data protection, respect for intellectual property rights, privacy policies and copyright.
- Staff or pupil personal information will not be published on our website; the contact details on the website will be our school address, email and telephone number.

- The administrator account for our website will be secured with an appropriately strong password.
- We will post appropriate information about safeguarding, including online safety, on our website for members of the community.

6.6 Publishing images and videos online

- We will ensure that all images and videos shared online are used in accordance with the associated policies, including (but not limited to) image use, data security, acceptable use, codes of conduct, social media and use of mobile phones policies.

6.7 Managing email

- Access to our email systems will always take place in accordance with data protection legislation and in line with other policies, including confidentiality, acceptable use of technology policy and the code of conduct
- The forwarding of any chain messages/emails is not permitted.
- Spam or junk mail will be blocked and reported to the email provider.
- Any electronic communication which contains sensitive or personal information will only be sent using secure and encrypted email.
- School email addresses and other official contact details will not be used to set up personal social media accounts.
- Members of the community will immediately report offensive communication to Nick Budge Head of School and DSL.
- Excessive social email use can interfere with teaching and learning and will be restricted; access to external personal email accounts may be blocked on site.

6.7.1 Staff email

- All members of staff:
 - are provided with an email address to use for all official communication; the use of personal email addresses by staff for any official business is not permitted.
 - are encouraged to have an appropriate work life balance when responding to email, especially if communication is taking place between staff and parents.

6.8 Educational use of videoconferencing and/or webcams

- Ramsgate Arts Primary School recognises that videoconferencing and use of webcams can be a challenging activity but brings a wide range of learning benefits.
 - All videoconferencing and webcam equipment will be switched off when not in use and will not be set to auto-answer.

- Videoconferencing equipment connected to the educational broadband network will use the national E.164 numbering system and display their H.323 ID name; external IP addresses will not be made available to other sites.
- Videoconferencing contact details will not be posted publicly.
- Videoconferencing equipment will not be taken off the premises without prior permission from the DSL/HOS
- Staff will ensure that external videoconferencing opportunities and/or tools are suitably risk assessed and will ensure that accounts and systems used to access these events are safe and secure.
- Videoconferencing equipment and webcams will be kept securely and, if necessary, locked away or disabled when not in use.

6.8.1 Users

- Parents/carers consent will be obtained prior to pupils taking part in videoconferencing activities. Videoconferencing will only be lead and accessed by a member of staff leading a group of pupils
- Videoconferencing will take place via official and approved communication channels following a robust risk assessment
- The unique log on and password details for the videoconferencing services will only be issued to members of staff and will be kept securely, to prevent unauthorised access.

6.8.2 Content

- When recording a videoconference lesson, it should be made clear to all parties at the start of the conference and written permission will be obtained from all participants; the reason for the recording must be given and recorded material will be stored securely.
- If third party materials are included, we will check that recording is permitted to avoid infringing the third-party intellectual property rights.
- We will establish dialogue with other conference participants before taking part in a videoconference; if it is a non-educational site, staff will check that the material they are delivering is appropriate for the pupils.

6.9 Management of applications (apps) (Bromcom / MCAS)

- We use Bromcom / My Child At School (MCAS) to share appropriate information with parents and carers.
- To safeguard pupil data:
 - only school issued devices will be used for apps that record and store pupils' personal details, attainment or photographs.
 - personal staff mobile phones or devices will not be used to access content to any apps which record and store pupils personal details, attainment or images.

- devices will be appropriately encrypted if taken off site, to reduce the risk of a data security breach, in the event of loss or theft.
- all users will be advised regarding safety measures, such as using strong passwords and logging out of systems.
- parents and carers will be informed of the expectations regarding safe and appropriate use, prior to being given access; for example, not sharing passwords or images.

6.10 Management of remote learning

Where children are asked to learn online at home in response to a full or partial closure:

- Ramsgate Arts Primary School will ensure any remote sharing of information, communication and use of online learning tools and systems will be in line with privacy and data protection requirements.
- All communication with pupils and parents/carers will take place using school provided or approved communication channels; for example, school provided email accounts and phone numbers and agreed systems: Microsoft 365
 - Any pre-existing relationships or situations which mean this cannot be complied with will be discussed with the DSL.
- Staff and pupils will engage with remote teaching and learning in line with existing behaviour principles as set out in our behaviour policy, code of conduct and Acceptable Use Policies.
- Staff and pupils will be encouraged to report issues experienced at home and concerns will be responded to in line with our child protection and other relevant policies.
- When delivering remote learning, staff will follow our Remote Learning Acceptable Use Policy (AUP)
- Parents/carers will be made aware of what their children are being asked to do online, including the sites they will be asked to access. Ramsgate Arts Primary School will continue to be clear who from the school their child is going to be interacting with online.
- Parents/carers will be encouraged to ensure children are appropriately supervised online and that appropriate parent controls are implemented at home.

7. Appropriate Filtering and Monitoring on School Devices and Networks

- Ramsgate Arts Primary School will do all we reasonably can to limit children’s exposure to online harms through school provided devices and networks and in line with the requirements of the Prevent Duty and KCSIE, we will ensure that appropriate filtering and monitoring systems are in place.
 - When implementing appropriate filtering and monitoring, Ramsgate Arts Primary School will ensure that “over blocking” does not lead to unreasonable restrictions as to what children can be taught with regards to online teaching and safeguarding.

- Whilst filtering and monitoring is an important part of our online safety responsibilities, it is only one part of our approach to online safety and we recognise that we cannot rely on filtering and monitoring alone to safeguard our pupils; effective safeguarding practice, robust policies, appropriate classroom/behaviour management and regular education/training about safe and responsible use is essential and expected.
- Pupils will use appropriate search tools, apps and online resources as identified by staff, following an informed risk assessment.
- Internet use will be supervised by staff as appropriate to pupils age, ability and potential risk of harm:
- Internet use will always be supervised by a member of staff and children identified as being at potentially greater risk of harm will be directly supervised.

7.1 Responsibilities for filtering and monitoring

- Our governing body has overall strategic responsibility for our filtering and monitoring approaches, including ensuring that our filtering and monitoring systems are regularly reviewed, and that the leadership team and relevant staff have an awareness and understanding of the appropriate filtering and monitoring provisions in place, manage them effectively and know how to escalate concerns when identified.
- Nick Budge a member of the senior leadership team and Jo Brand, governor, are responsible for ensuring that our school has met the DfE [Filtering and monitoring standards](#) for schools and colleges.
- Our senior leadership team are responsible for:
 - procuring our filtering and monitoring systems.
 - documenting decisions on what is blocked or allowed and why.
 - reviewing the effectiveness of our provision.
 - overseeing reports.
 - ensuring that all staff understand their role, are appropriately trained, follow policies, processes and procedures and act on reports and concerns.
 - ensuring the DSL and IT staff have sufficient time and support to manage their filtering and monitoring responsibilities.
- The DSL has lead responsibility for overseeing and acting on:
 - any filtering and monitoring reports.
 - any child protection or safeguarding concerns identified.
 - checks to filtering and monitoring system.
- The IT staff have technical responsibility for:
 - maintaining filtering and monitoring systems.
 - providing filtering and monitoring reports.
 - completing technical actions identified following any concerns or checks to systems.
 - working with the senior leadership team and DSL to procure systems, identify risks, carry out reviews and carry out checks.

- All members of staff are provided with an understanding of the expectations, applicable roles and responsibilities in relation to filtering and monitoring as part of our induction process, and in our child protection staff training.
- All staff, pupils and parents/carers have a responsibility to follow this policy to report and record any filtering or monitoring concerns.

7.2 Decision making and reviewing our filtering and monitoring provision

- When procuring and/or making decisions about our filtering and monitoring provision, our senior leadership team works closely with the DSL and the IT staff. Decisions have been recorded and informed by an approach which ensures our systems meet our schools' specific needs and circumstances, including but not limited to our pupil risk profile and specific technology use.
- Any changes to the filtering and monitoring approaches will be assessed by staff with safeguarding, educational and technical experience and, where appropriate, with consent from the leadership team; all changes to the filtering policy are logged and recorded.
- Our school undertakes an at least annual review of our filtering and monitoring systems to ensure we understand the changing needs and potential risks posed to our community.
- In addition, our school undertakes regular checks on our filtering and monitoring systems, which are logged and recorded, to ensure our approaches are effective and can provide assurance to the governing body that we are meeting our safeguarding obligations.

8. Procedures for responding to specific online concerns

8.1 Online child-on-child abuse

- Ramsgate Arts Primary School recognises that whilst risks can be posed by unknown individuals or adults online, pupils can also abuse their peers; all online child-on-child abuse concerns will be responded to in line with our child protection and behaviour policies.
- We recognise that online child-on-child abuse can take many forms, including but not limited to:
 - bullying, including cyberbullying, prejudice-based and discriminatory bullying
 - abuse in intimate personal relationships between peers
 - physical abuse, this may include an online element which facilitates, threatens and/or encourages physical abuse
 - sexual violence and sexual harassment, which may include an online element which facilitates, threatens and/or encourages sexual violence
 - consensual and non-consensual sharing of nudes and semi-nude images and/or videos (also known as 'sexting' or 'youth produced sexual imagery')

- causing someone to engage in sexual activity without consent, such as forcing someone to strip, touch themselves sexually, or to engage in sexual activity with a third party
 - upskirting (which is a criminal offence), which typically involves taking a picture under a person's clothing without their permission, with the intention of viewing their genitals or buttocks to obtain sexual gratification, or cause the victim humiliation, distress or alarm
 - initiation/hazing type violence and rituals.
- Ramsgate Arts Primary School adopts a zero-tolerance approach to child-on-child abuse. We believe that abuse is abuse and it will never be tolerated or dismissed as “just banter”, “just having a laugh”, “part of growing up” or “boys being boys”; this can lead to a culture of unacceptable behaviours and can create an unsafe environment for children and a culture that normalises abuse, which can prevent children from coming forward to report it.
 - Ramsgate Arts Primary School believes that all staff have a role to play in challenging inappropriate online behaviours between children. Staff recognise that some online child-on-child abuse issues may be affected by gender, age, ability and culture of those involved.
 - Ramsgate Arts Primary School recognises that even if there are no reported cases of online child-on-child abuse, such abuse is still likely to be taking place and it may be the case that it is just not being reported. As such, it is important that staff speak to the DSL (or deputy) about any concerns regarding online child-on-child abuse.
 - Concerns about child-on-child abuse taking place online offsite will be responded to as part of a partnership approach with pupils and parents/carers; concerns will be recorded and responded to in line with existing appropriate policies, for example anti-bullying, acceptable use, behaviour and child protection policies.
 - Ramsgate Arts Primary School want children to feel able to confidently report abuse and know their concerns will be treated seriously. All allegations of online child-on-child abuse will be reported to the DSL and will be recorded, investigated, and dealt with in line with associated policies, including child protection, anti-bullying and behaviour. Pupils who experience abuse will be offered appropriate support, regardless of where the abuse takes place.

8.1.1 Child on child online sexual violence and sexual harassment

- When responding to concerns relating to online child on child sexual violence or harassment, Ramsgate Arts Primary School will follow the guidance outlined in Part Five of KCSIE.
- Online sexual violence and sexual harassment exists on a continuum and may overlap with offline behaviours; it is never acceptable. Abuse that occurs online will not be downplayed and will be treated equally seriously.
- All victims of online sexual violence or sexual harassment will be reassured that they are being taken seriously and that they will be supported and kept safe. A victim will never be given the impression that they are creating a problem by reporting online sexual violence or sexual harassment or be made to feel ashamed for making a report.
- Ramsgate Arts Primary School recognises that sexual violence and sexual harassment between children can take place online. Examples may include:

- consensual and non-consensual sharing of nude and semi-nude images and videos
 - sharing of unwanted explicit content
 - ‘upskirting’ (which is a criminal offence and typically involves taking a picture under a person’s clothing without their permission, with the intention of viewing their genitals or buttocks to obtain sexual gratification, or cause the victim humiliation, distress or alarm)
 - sexualised online bullying
 - unwanted sexual comments and messages, including, on social media
 - sexual exploitation, coercion and threats.
- Ramsgate Arts Primary School recognises that sexual violence and sexual harassment occurring online (either in isolation or in connection to face to face incidents) can introduce a number of complex factors. These include the potential for the incident to take place across a number of social media platforms and services, and for things to move from platform to platform online.
 - Ramsgate Arts Primary School will respond to concerns regarding online sexual violence and sexual harassment between children, regardless of whether the incident took place on our premises or using our equipment.
 - Ramsgate Arts Primary School will ensure that all members of the community are made aware of the potential social, psychological and criminal consequences of online sexual violence and sexual harassment and the support available, by implementing a range of age and ability appropriate educational methods as part of our curriculum.
 - When there has been a report of online sexual violence or harassment, the DSL will make an immediate risk and needs assessment which will be considered on a case-by-case basis which explores how best to support and protect the victim and the alleged perpetrator, and any other children involved/impacted.
 - The risk and needs assessment will be recorded and kept under review and will consider the victim (especially their protection and support), the alleged perpetrator, and all other children, and staff and any actions that are required to protect them.
 - Reports will initially be managed internally by the DSL, and where necessary will be referred to Children’s Social Care and/or the police.
 - Local contact details: [Safeguarding Children - The Education People, Home - Kent Safeguarding Children Multi-Agency Partnership \(kscmp.org.uk\)](#)
 - The decision making and required action taken will vary on a case by case basis but will be informed by the wishes of the victim, the nature of the alleged incident (including whether a crime may have been committed), the ages and developmental stages of the children involved, any power imbalance, if the alleged incident is a one-off or a sustained pattern of abuse, if there are any ongoing risks to the victim, other children, or staff, and any other related issues or wider context.
 - If content is contained on pupils personal devices, they will be managed in accordance with the DfE [‘searching screening and confiscation’](#) advice.
 - Following an immediate risk assessment, the school will:
 - provide the necessary safeguards and support for all pupils involved, such as implementing safety plans, offering advice on blocking, reporting and removing online content, and providing appropriate counselling/pastoral support.

- inform parents/carers for all children involved about the incident and how it is being managed and provide support and signposting, as appropriate, unless to do so would place a child at risk of significant harm.
 - if the concern involves children and young people at a different educational school, the DSL will work in partnership with other DSLs to ensure appropriate safeguarding action is taken in the wider local community.
 - If a criminal offence has been committed, the DSL will discuss this with the police first to ensure that investigations are not compromised.
 - review the handling of any incidents to ensure that best practice was implemented, and policies/procedures are appropriate.
- Ramsgate Arts Primary School recognises that internet brings the potential for the impact of any concerns to extend further than the local community, and for a victim or alleged perpetrator to become marginalised and excluded by online communities. Ramsgate Arts Primary School also recognises the potential for repeat victimisation in the future if abusive content continues to exist somewhere online.

8.1.2 Nude or semi-nude image sharing

- Ramsgate Arts Primary School recognises that consensual and non-consensual sharing of nudes and semi-nude images and/or videos (also known as youth produced/involved sexual imagery or “sexting”) is a safeguarding issue; all concerns will be reported to and dealt with by the DSL (or deputy).
- This policy defines sharing nude or semi-nude image sharing as when a person under the age of 18:
 - creates and/or shares nude and/or semi-nude imagery (photos or videos) of themselves with a peer(s) under the age of 18.
 - shares nude and/or semi-nude imagery created by another person under the age of 18 with a peer(s) under the age of 18.
 - possesses nude and/or semi-nude imagery created by another person under the age of 18.
- When made aware of concerns regarding nude and/or semi-nude imagery, Ramsgate Arts Primary School will follow the advice as set out in the non-statutory UKCIS guidance: ['Sharing nudes and semi-nudes: advice for education settings working with children and young people'](#)
- Ramsgate Arts Primary School will ensure that all members of the community are made aware of the potential social, psychological and criminal consequences of creating or sharing nude or semi-nude images and sources of support, by implementing preventative approaches, via a range of age and ability appropriate educational methods
- We will respond to concerns regarding nude or semi-nude image sharing, regardless of whether the incident took place on site or using school provided or personal equipment.
- When made aware of concerns involving consensual and non-consensual sharing of nudes and semi-nude images and/or videos by children, staff are advised to:
 - Report any concerns to the DSL immediately.

- Never view, copy, print, share, forward, store or save the imagery, or ask a child to share or download it – this may be illegal. If staff have already inadvertently viewed imagery, this will be immediately reported to the DSL.
 - Not delete the imagery or ask the child to delete it.
 - Not say or do anything to blame or shame any children involved.
 - Explain to child(ren) involved that they will report the issue to the DSL and reassure them that they will receive appropriate support and help.
 - Not ask the child or children involved in the incident to disclose information regarding the imagery and not share information about the incident with other members of staff, the child(ren) involved or their, or other, parents and/or carers. This is the responsibility of the DSL.
- If made aware of an incident involving nude or semi-nude imagery, DSLs will:
 - act in accordance with our child protection policies and the relevant local procedures and in line with the [UKCIS](#) guidance.
 - carry out a risk assessment in line with the [UKCIS](#) guidance which considers the age and vulnerability of pupils involved, including the possibility of carrying out relevant checks with other agencies.
 - a referral will be made to Children’s Social Care and/or the police immediately if:
 - the incident involves an adult (over 18).
 - there is reason to believe that a child has been coerced, blackmailed, or groomed, or there are concerns about their capacity to consent, for example, age of the child or they have special educational needs.
 - the image/videos involve sexual acts and a child under the age of 13, depict sexual acts which are unusual for the child’s developmental stage, or are violent.
 - a child is at immediate risk of harm owing to the sharing of nudes and semi-nudes.
 - The DSL may choose to involve other agencies at any time if further information/concerns are disclosed at a later date.
 - If DSLs are unsure how to proceed, advice will be sought from the local authority. [Safeguarding Children - The Education People](#), [Education Safeguarding Service - KELS](#)
 - Store any devices securely:
 - If content is contained on pupils personal devices, they will be managed in accordance with the DfE ‘[searching screening and confiscation](#)’ advice.
 - If a potentially indecent image has been taken or shared on our network or devices, we will act to block access to all users and isolate the image.
 - inform parents/carers about the incident and how it is being managed and provide support and signposting, as appropriate, unless to do so would place a child at risk of significant harm.
 - provide the necessary safeguards and support for pupils, such as offering counselling or pastoral support.
 - implement sanctions where necessary and appropriate in accordance with our behaviour policy but taking care not to further traumatise victims where possible.
 - consider the deletion of images in accordance with the [UKCIS](#) guidance.
 - Images will only be deleted once the DSL has confirmed that other agencies do not need to be involved and are sure that to do so would not place a child at risk or compromise an investigation.

- Pupils will be supported in accessing the Childline '[Report Remove](#)' tool where necessary: Report Remove Tool for nude images.
 - review the handling of any incidents to ensure that best practice was implemented; the leadership team will also review and update any management procedures, where necessary.
- We will not:
 - view any imagery, unless there is no other option, or there is a clear safeguarding need or reason to do so. If it is deemed necessary, the imagery will only be viewed where possible by the DSL in line with the national [UKCIS guidance](#), and any decision making will be clearly documented. (see '[Sharing nudes and semi-nudes: advice for education settings working with children and young people](#)')
 - send, share, save or make copies of content suspected to be an indecent image/video of a child and will not allow or request pupils to do so.

8.1.3 Cyberbullying

- Cyberbullying, along with all other forms of bullying, will not be tolerated at Ramsgate Arts Primary School.
- Full details of how we will respond to cyberbullying are set out in our [anti-bullying policy](#).

8.2 Online child abuse and exploitation

- Ramsgate Arts Primary School recognises online abuse and exploitation, including sexual abuse and sexual or criminal exploitation, as a safeguarding issue and all concerns will be reported to and dealt with by the DSL, in line with our child protection policy.
- Ramsgate Arts Primary School will ensure that all members of the community are aware of online child abuse and sexual or criminal exploitation, including the possible grooming approaches which may be employed by offenders to target pupils, and understand how to respond to concerns.
- We will implement preventative approaches for online child abuse and exploitation via a range of age and ability appropriate education for pupils, staff and parents/carers. (Online Safety and Healthy Relationships curriculum)
- We will ensure that all members of the community are aware of the support available regarding online child abuse and exploitation, both locally and nationally.
- If made aware of an incident involving online child abuse and/or exploitation, we will:
 - act in accordance with our child protection policies and the relevant local safeguarding children partnership procedures.
 - store any devices containing evidence securely:
 - If content is contained on pupils personal devices, they will be managed in accordance with the DfE '[searching screening and confiscation](#)' advice.

- If any evidence is stored on our network or devices, we will act to block access to other users and isolate the content.
 - if appropriate, make a referral to Children’s Social Work Service and inform the police via 101, or 999 if a pupil is at immediate risk. [Reporting Safeguarding Concerns & Making Referrals in Kent \(theeducationpeople.org\)](#), [Education Safeguarding Service - KELSIS](#)
 - carry out a risk assessment which considers any vulnerabilities of pupils involved, including carrying out relevant checks with other agencies.
 - inform parents/carers about the incident and how it is being managed and provide support and signposting, as appropriate.
 - provide the necessary safeguards and support for pupils, such as, offering counselling or pastoral support.
 - review the handling of any incidents to ensure that best practice is implemented; leadership team will review and update any management procedures, where necessary.
- We will respond to concerns regarding online abuse and exploitation, regardless of whether the incident took place on our premises or using school provided or personal equipment.
 - Where possible and appropriate, pupils will be involved in decision making. If appropriate, they will be empowered to report concerns themselves with support, for example if the concern relates to online sexual abuse via the National Crime Agency CEOP Command (NCA-CEOP): www.ceop.police.uk/safety-centre/
- If we are unclear whether a criminal offence has been committed, the DSL will obtain advice immediately through the Local Authority and/or police. [Reporting Safeguarding Concerns & Making Referrals in Kent \(theeducationpeople.org\)](#), [Education Safeguarding Service - KELSIS](#)
- We will ensure that the NCA-CEOP reporting tools are visible and available to pupils and other members of our community (link available through school website)
- If made aware of intelligence or information which may relate to child sexual exploitation (on or offline), it will be passed through to the police by the DSL.
- If members of the public or pupils at other schools or settings are believed to have been targeted, the DSL, will seek advice from the police and/or the Local Authority before sharing specific information to ensure that potential investigations are not compromised: [Education Safeguarding Service - KELSIS](#)

8.3 Indecent Images of Children (IIOC)

- Ramsgate Arts Primary School will ensure that all members of the community are made aware of the possible consequences of accessing Indecent Images of Children (IIOC) as appropriate.
- We will respond to concerns regarding IIOC on our equipment and/or personal equipment, even if access took place off site.
- We will seek to prevent accidental access to IIOC by using an Internet Service Provider (ISP) which subscribes to the Internet Watch Foundation (IWF) block list and by implementing appropriate filtering, firewalls and anti-spam software.

- If we are unclear if a criminal offence has been committed, the DSL will obtain advice immediately through the police and/or the Local Authority.
 - [Education Safeguarding Service - KELSI](#)

- If made aware of IIOC, we will:
 - act in accordance with our child protection policy and the relevant local safeguarding children partnership procedures. [Education Safeguarding Service - KELSI](#)
 - store any devices involved securely, until advice has been sought. If content is contained on pupils personal devices, they will be managed in accordance with the DfE '[searching screening and confiscation](#)' advice.
 - immediately inform appropriate organisations, such as the IWF and police.

- If made aware that a member of staff or a pupil has been exposed to indecent images of children, we will:
 - ensure that the DSL is informed.
 - ensure that the URLs (webpage addresses), which contain the suspect images, are reported to the IWF via www.iwf.org.uk and/or police.
 - inform the police as appropriate, for example if images have been deliberately sent to or shared by pupils
 - report concerns as appropriate to parents and carers.

- If made aware that indecent images of children have been found on school provided devices, we will:
 - ensure that the DSL is informed.
 - ensure that the URLs (webpage addresses), which contain the suspect images, are reported to the IWF via www.iwf.org.uk .
 - inform the police via 101 or 999 if there is an immediate risk of harm, and any other agencies, as appropriate.
 - only store copies of images (securely, where no one else has access to them and delete all other copies) following a written request from the police.
 - report concerns, as appropriate to parents/carers.

- If made aware that a member of staff is in possession of indecent images of children, we will:
 - ensure that the headteacher is informed in line with our managing allegations against staff policy.
 - inform the LADO and other relevant organisations, such as the police in accordance with our managing allegations against staff policy.
 - quarantine any involved school provided devices until police advice has been sought.

8.4 Online hate

- Online hate content, directed towards or posted by specific members of the community will not be tolerated at Ramsgate Arts Primary School and will be responded to in line with existing policies, including child protection, anti-bullying and behaviour.
- All members of the community will be advised to report online hate in accordance with relevant policies and procedures.

- The police will be contacted if a criminal offence is suspected.
- If we are unclear on how to respond, or whether a criminal offence has been committed, the DSL will obtain advice through the Local Authority and/or the police.

[Education Safeguarding Service - KELSI](#)

8.5 Online radicalisation and extremism

- As per section 7 of this policy, we will take all reasonable precautions to ensure that pupils and staff are safe from terrorist and extremist material when accessing the internet on site.
- If we are concerned that a child or adult may be at risk of radicalisation online, the DSL will be informed immediately, and action will be taken in line with our child protection policy.
- If we are concerned that a member of staff may be at risk of radicalisation online, the headteacher will be informed immediately, and action will be taken in line with our child protection, code of conduct and allegations policies.

8.6 Cybercrime

- Ramsgate Arts Primary School recognises that children with particular skills and interests in computing and technology may inadvertently or deliberately stray into ‘cyber-enabled’ (crimes that can happen offline but are enabled at scale and at speed online) or ‘cyber dependent’ (crimes that can be committed only by using a computer/internet enabled device) cybercrime.
- If staff are concerned that a child may be at risk of becoming involved in cyber-dependent cybercrime, the DSL will be informed, and consideration will be given to accessing local support and/or referring into the [Cyber Choices](#) programme, which aims to intervene when young people are at risk of committing, or being drawn into, low level cyber-dependent offences and divert them to a more positive use of their skills and interests.
- Where there are concerns about ‘cyber-enabled’ crime such as fraud, purchasing of illegal drugs online, child sexual abuse and exploitation, or other areas of concern such as online bullying or general online safety, they will be responded to in line with our child protection policy and other appropriate policies.

9. Useful Links

Links for Schools

- UK Council for Internet Safety (UKCIS): www.gov.uk/government/organisations/uk-council-for-internet-safety
- UK Safer Internet Centre: www.saferinternet.org.uk
- South West Grid for Learning (SWGfL): 360 Safe Self-Review tool for schools www.360safe.org.uk
- London Grid for Learning: <https://lgfl.net/safeguarding>
- Childnet: www.childnet.com
 - Step Up Speak Up – Online Sexual Harassment Guidance: www.childnet.com/resources/step-up-speak-up/guidance-and-training-for-schools-and-professionals
 - Cyberbullying Guidance: www.childnet.com/resources/cyberbullying-guidance-for-schools



- PSHE Association: www.pshe-association.org.uk
- National Education Network (NEN): www.nen.gov.uk
- National Cyber Security Centre (NCSC): www.ncsc.gov.uk
- Educate against hate: <https://educateagainsthate.com>
- NCA-CEOP Education Resources: www.thinkuknow.co.uk
- Safer Recruitment Consortium: www.saferrecruitmentconsortium.org

Reporting Helplines

- NCA-CEOP Safety Centre: www.ceop.police.uk/Safety-Centre
- Internet Watch Foundation (IWF): www.iwf.org.uk
- ChildLine: www.childline.org.uk
 - Report Remove Tool for nude images: www.childline.org.uk/info-advice/bullying-abuse-safety/online-mobile-safety/sexting/report-nude-image-online
- Stop it now! www.stopitnow.org.uk
- The Marie Collins Foundation: www.mariecollinsfoundation.org.uk
- Action Fraud: www.actionfraud.police.uk
- Report Harmful Content: <https://reportharmfulcontent.com>
- Revenge Porn Helpline: <https://revengepornhelpline.org.uk>
- Professional Online Safety Helpline: www.saferinternet.org.uk/about/helpline

Support for children and parents/carers

- Internet Matters: www.internetmatters.org
- Childnet: www.childnet.com
- NSPCC: www.nspcc.org.uk/onlinesafety
- Parents Protect: www.parentsprotect.co.uk
- NCA-CEOP Child and Parent Resources: www.thinkuknow.co.uk
- Parent Zone: <https://parentzone.org.uk>
- Get Safe Online: www.getsafeonline.org

Common Sense Media: www.common sense media.org